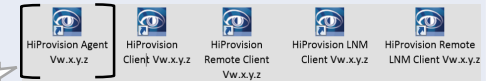


HiProvision Server+Client Quick Installation Guide (Dragon PTN Release 4.3.2DR)

(→ Remote Client Only: Next page)

- **HiProvision PC Requirements (recommended configuration):**
 - **19inch Rack Server/Virtual Environment:** CPU: Intel Xeon E-21xxG series (>3.3GHz, 12M cache, 6Core/12Threads), RAM: min 2x16GB, Disk: ~480GB SSD SATA (50GB free disk space), Network: 3 Ethernet ports in case of HiProvision redundancy with dual entry point, Video: graphics with Full HD resolution (1920x1080) if used as HiProvision Client
 - **Desktop:** CPU: Intel Core i7 series (>2.6GHz, 12MB Cache, 6Core), RAM: min 2x8GB, Disk: ~512GB SSD SATA (50GB free disk space), Network: 2 Ethernet ports, Video: graphics with Full HD resolution (1920x1080)
 - Supported operating systems: Microsoft Windows 8.1 / 10 / Server 2008R2/ Server 2012 / Server 2012 R2 / Server 2016 / Server 2019 64 bit;
 - For an optimized PC configuration for your solution, contact <https://hirschmann-support.belden.eu.com>.
- **HiProvision PC Installation:**
 - Follow the steps below marked with '✓' depending on your installation method: via the **Portal** (<https://hiprovision.hirschmann.com>) or USB stick.
- **(!) Précheck MySQL installation (for new/upgrade installations):**
 - The following file must be installed on your HiProvision PC: C:\MySQL\Redundancy\redundancy.ini.
→ if this file is not present → wrong MySQL installation → uninstall MySQL (see line below).
 - **Uninstall:** MS Windows Button (Start) → Control Panel → Programs → Uninstall a Program → **MySQL Server** → Uninstall. Existing MySQL databases will not be removed!
 - **New HiProvision installation:** follow all steps below. / **Existing HiProvision installations:** install MySQL via **step7 'Install HiProvision Prerequisites'** in the table below.

Step	New / Upgrade (*)	Portal	USB	Description
1	New	✓	✓	Get a Serial Key Portal → Login → Shortcuts → Licenses HiProvision → Serial Key
2	New / Upgrade	✓	---	Download HiProvision Portal → Login → Shortcuts → Downloads (Dragon PTN)
3	New	✓	---	Download MySQL Server Installer Portal → Login → Shortcuts → Downloads (Dragon PTN)
4	New / Upgrade	✓	---	Download HiProvision Support Pack Portal → Login → Shortcuts → Downloads (Dragon PTN)
5	New / Upgrade	✓	✓	On the HiProvision PC: Create a temporary folder C:\temp_R4.3.2DR • Portal: unzip the downloaded zip-files into this folder • USB: copy the entire USB (=already unzipped) into this folder
6	New	✓	---	Just place (DO NOT EXECUTE) mysql-installer-community-5.6.23.0.msi in C:\temp_R4.3.2DR\HiProvisionSupportPack_v4.1DR\MySQL\mysql
7	New / Upgrade	✓	✓	Install HiProvision Prerequisites (includes MySQL Server) • Execute C:\temp_R4.3.2DR\HiProvisionSupportPack_v4.1DR\install.cmd → (1) automatic installation (=default) for all packages (**), (***)
8	New / Upgrade	✓	✓	Install HiProvision: Full or Custom HiProvision • Execute C:\temp_R4.3.2DR\01.Setup\HiProvision_<HiProvision Version>.msi and follow the installer instructions on screen • Complete button = full installation = all icons on desktop. • Custom button → Shortcuts = custom installation, only selected icons on desktop. Only HiProvision Agent installed as a program (Service unchecked) has icon on the desktop In the 'HiProvision Management Operation' manual, see chapter 'Steps for a Basic Setup' for further processing.



(*) : New installation → **New** steps. Upgrade installation → **Upgrade** steps.

(**) : Installs following packages (if not installed yet): **7-Zip, Microsoft .NET, Microsoft VC Redistributable, Oracle MySQL Server.**

(***) : The installation of Microsoft .NET requires a PC reboot. After the reboot, HiProvisionSupportPack_v4.1DR.zip\install.cmd must be executed again.

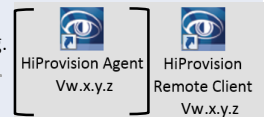
HiProvision Remote Client Quick Installation Guide (Dragon PTN Release 4.3.2DR)

(→ Full (Server+Client)): Previous page)

NOTE: a Remote Client does not need a MySQL Server Installation!

- **HiProvision PC Requirements (recommended configuration):**
 - **Desktop:** CPU: Intel Core i7 series (>2.6GHz, 12MB Cache, 6Core), RAM: min 2x8GB, Disk: ~512GB SSD SATA (30GB free disk space), Network: 2 Ethernet ports, Video: graphics with Full HD resolution (1920x1080)
 - Supported operating systems: Microsoft Windows 8.1 / 10 / Server 2008R2 / Server 2012 / Server 2012 R2 / Server 2016 / Server 2019 64 bit;
 - For an optimized PC configuration for your solution, contact <https://hirschmann-support.belden.eu.com>.
- **HiProvision PC Installation:**
 - Follow the steps below marked with '✓' depending on your installation method: via the **Portal** (<https://hiprovision.hirschmann.com>) or USB stick.

Step	New / Upgrade (*)	Portal	USB	Description
1	New	✓	✓	Reuse same Serial Key from the HiProvision Server (previous page)
2	New / Upgrade	✓	---	Download HiProvision Portal → Login → Shortcuts → Downloads (Dragon PTN)
3	New / Upgrade	✓	---	Download HiProvision Support Pack Portal → Login → Shortcuts → Downloads (Dragon PTN)
4	New / Upgrade	✓	✓	On the HiProvision PC: Create a temporary folder C:\temp_R4.3.2DR • Portal: unzip the downloaded zip-files into this folder • USB: copy the entire USB (=already unzipped) into this folder
5	New / Upgrade	✓	✓	Install HiProvision Prerequisites (Without MySQL Server) (do NOT USE install.cmd) • VC Redistr. 2019: Execute C:\temp_R4.3.2DR\HiProvisionSupportPack_v4.1DR\MySQL\vc_redist2019\vc_redist.x86.exe • .NET v4.8: Execute C:\temp_R4.3.2DR\HiProvisionSupportPack_v4.1DR\MySQL\dot_net_48\NDP48-x86-x64-AllOS-ENU.exe (**)
6	New / Upgrade	✓	✓	Install HiProvision: Remote Client Only • Execute C:\temp_R4.3.2DR\01.Setup\HiProvision_<HiProvision Version>.msi and follow the installer instructions on screen • Custom button → Shortcuts → Only check Remote Client . In the 'HiProvision Management Operation' manual, see chapter 'Steps for a Basic Setup' for further processing. Only HiProvision Agent installed as a program (Service unchecked) has icon on the desktop



(*) : New installation → **New** steps. Upgrade installation → **Upgrade** steps.

(**) : The installation of Microsoft .NET requires a PC reboot.